



BluepeakTV Support Guide

Evo Pro Set-Top Box Firmware Update January, 7, 2025

How to Manage Internal Storage Space

Post Upgrade Impact

- **Pop-Up Notification:** A pop-up window will continuously appear on the TV screen whenever the available storage space on the IPTV box falls below the 300MB threshold.
- **Action Required:** You must uninstall unused Apps to clear space on the device. Once a minimum of 325MB space is available, the "Quit" button on the Pop-Up window will become selectable.
- **Note:** This pop-up message cannot be bypassed until required (minimum 325MB) space is available.

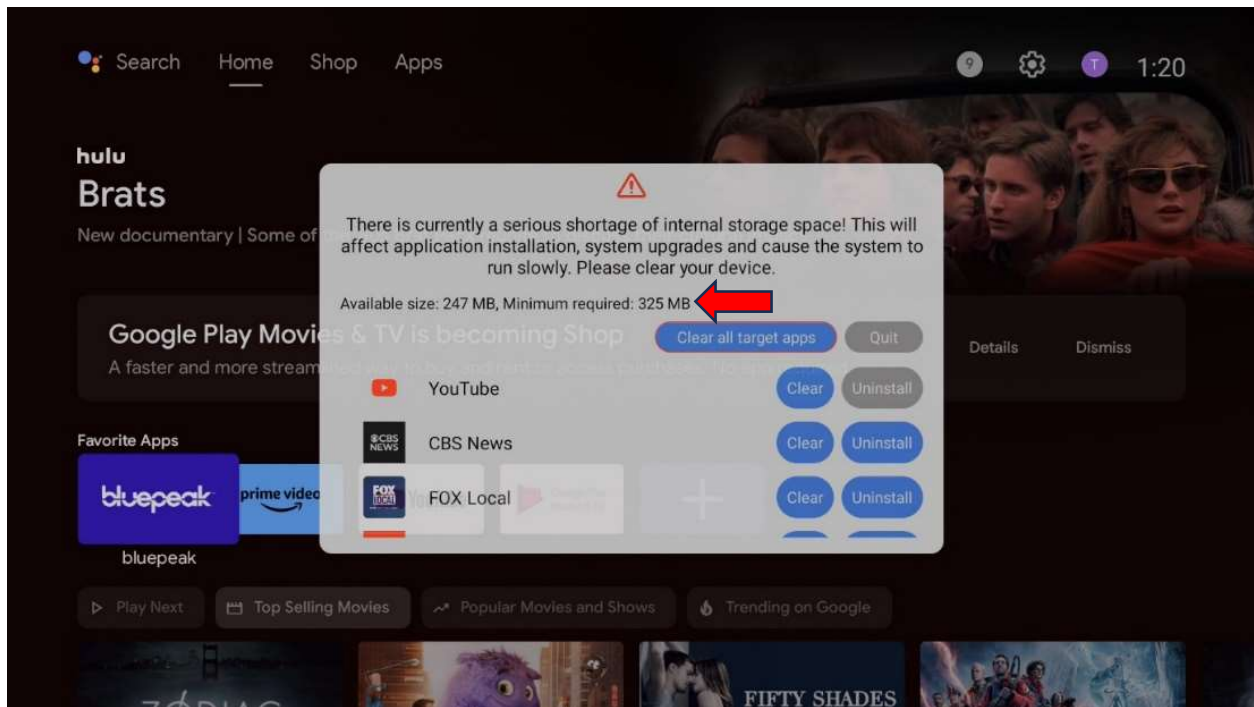
Question?

Text our Customer Care at 888-975-4BLU (4258) or visit mybluepeak.com



Steps to Clear Space

Identify the Pop-Up Window



1. **Notification Appearance:** If the IPTV box has less than 300 MB of free space, a pop-up window will appear on the TV screen.
2. **Pop-Up Message:** The pop-up will inform you that you need to uninstall some apps to free up space on the device. You will NOT be able to bypass this window until the minimum required space of 325 MB is made available. The recommended Available Size is 1G and above to avoid the pop-up window from appearing again.

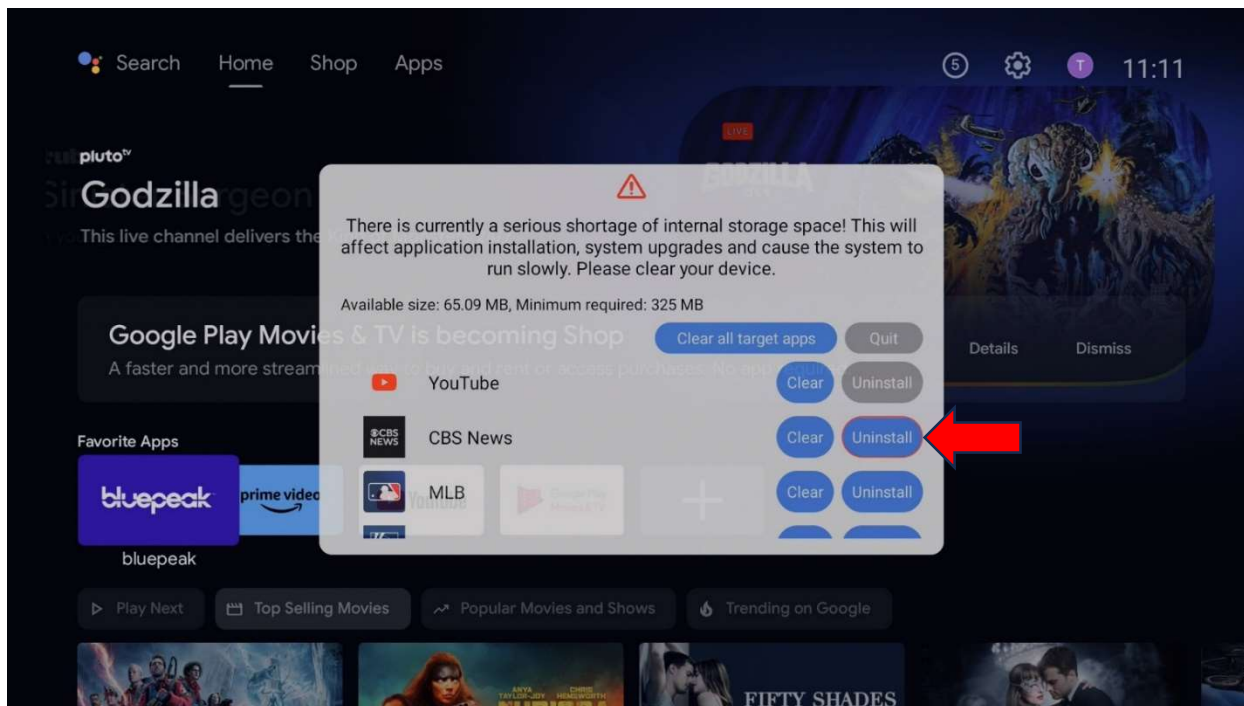
Uninstall Apps

1. **Select Apps to Uninstall:** From the pop-up window, Select the apps you no longer need or use. Highlight the "Uninstall" option next to the app you want to uninstall. (There will be a red outline indicating what is currently selected. The example below shows CBS News as the chosen app to Uninstall.)

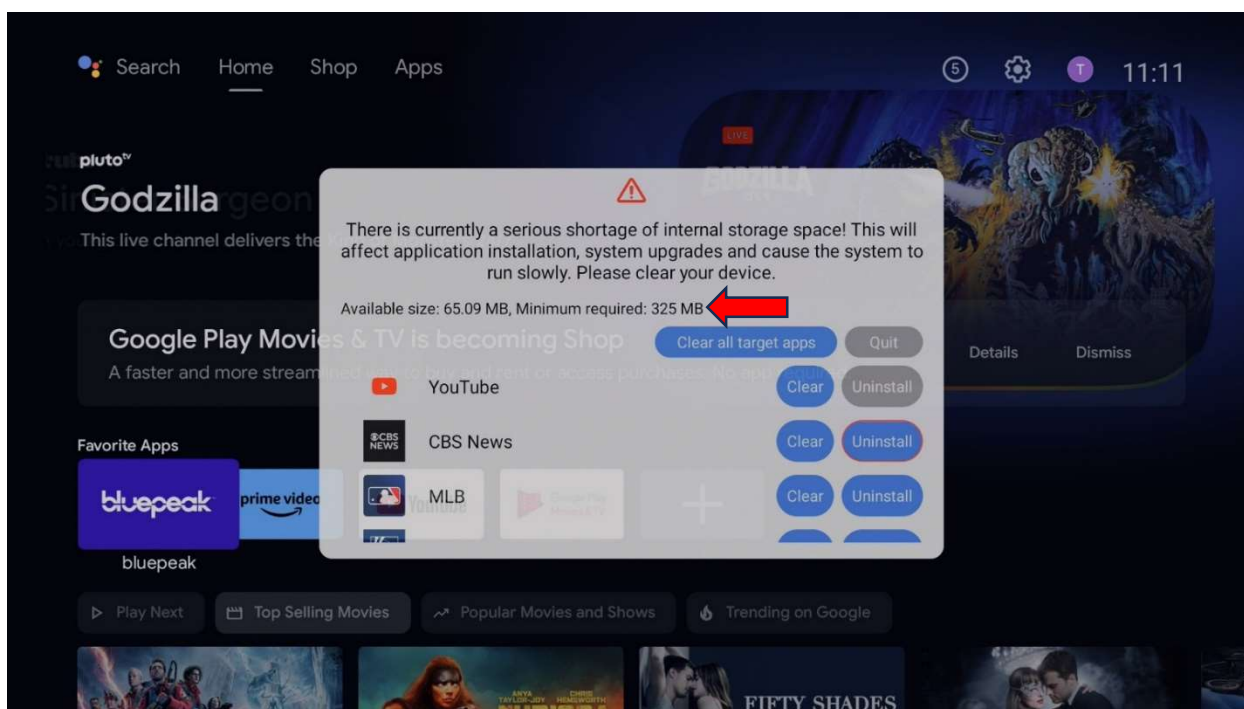
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2. Once “Uninstall” is selected for the chosen app, it will be deleted and removed from the list above. Continue to Uninstall apps that are no longer needed to free up space. The minimum required space available to avoid the pop-up window is 300MB. The Pop-up window will appear if storage space falls below or near 300MB (See Below).

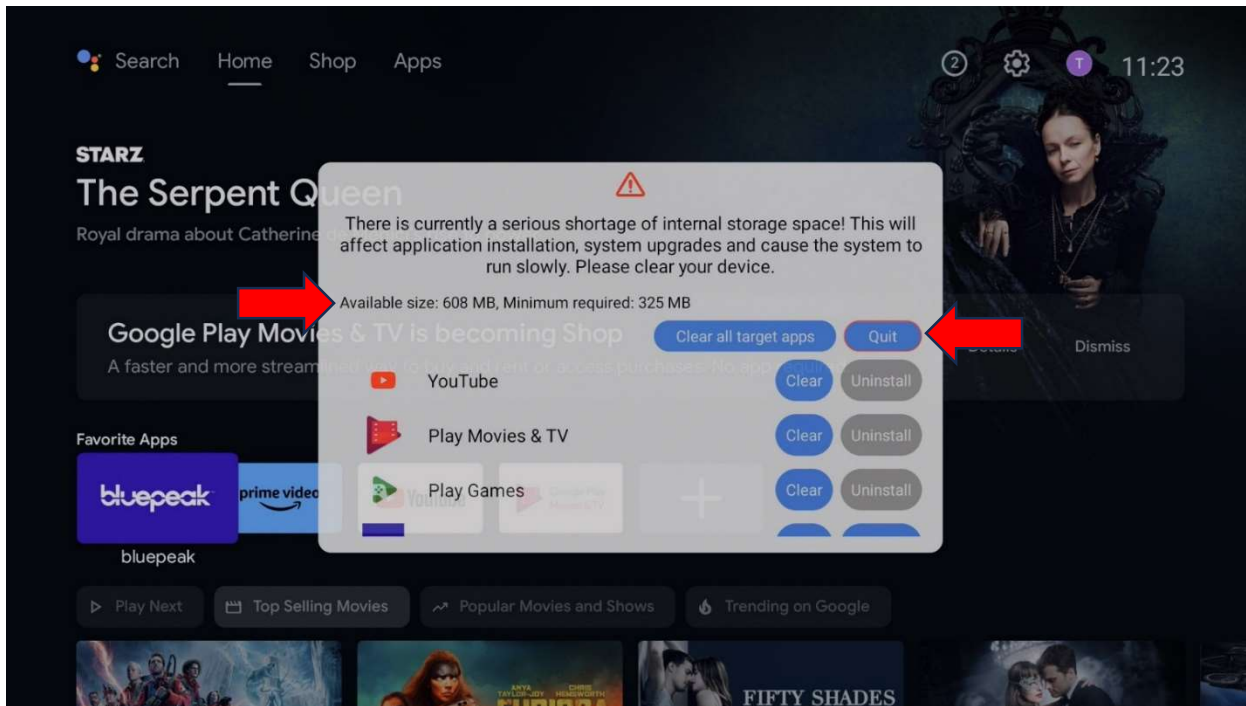


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3. **Exiting out of the Pop-Up Window:** When the available space meets the minimum required space of 325MB, the "Quit" option on the pop-up window will now be available to select. If the available size shows less than 325MB, the "Quit" option will remain grayed out until more space is available by uninstalling more apps. (The example below shows the Available size greater than the minimum required; the quit option is now selectable).



Ongoing Notifications

- **Recurring Pop-Up:** The pop-up window will appear anytime the IPTV box's internal storage falls below the 300MB threshold.
- **Regular Maintenance:** To avoid interruptions, regularly check and manage the storage space on the IPTV box.

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