



Contact Us
www.mybluepeak.com
888-975-4258



Account Number: [REDACTED]
Billing Date: 12/06/23
Total Amount Due: **\$108.10**
Payment Due By: 12/30/23

bluepeak™

How to Read Your Bill

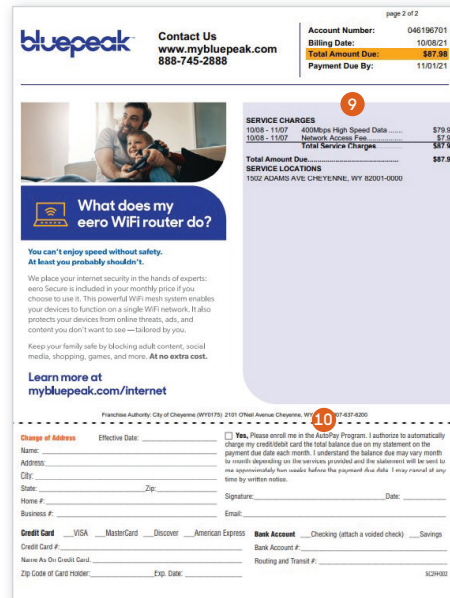
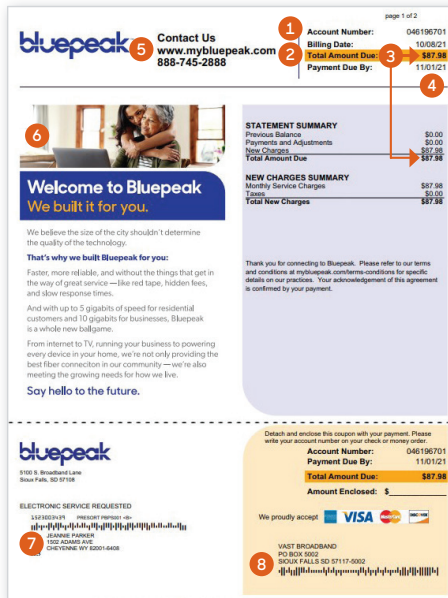
Need assistance?
Give us a call at
1-888-975-4BLU (4258)

UNDERSTANDING YOUR BILL

Each month you will receive a bill for your monthly service. All customers are billed for services one month in advance. Your first itemized bill will include charges for one month of service in advance, any payment applied to your account, and any outstanding charges. Please pay your bill **on or before your Payment Due Date** to avoid a late payment fee.

TO PAY YOUR BILL

Use one of our easy payment options:
Online / auto pay: easypay.mybluepeak.com
Phone: 888-975-4BLU (4258)
Mail: Remittance address on your bill



- 1 **Your account number:** Please write this number on your check or money order
- 2 **Billing date:** Payments made after this date will show on next month's bill
- 3 **Total amount of payment due**
- 4 **Due date:** Payment must be received on or before the due date to avoid a \$10 late payment fee
- 5 **Bluepeak contact:** How to reach us

- 6 **Important messages:** The latest news, announcements and offers.
- 7 **Your name and billing address**
- 8 **Remittance address:** Where to send your payment
- 9 **Transactions:** Your itemized monthly charges
- 10 **Auto pay sign up:** Use this form to sign up for online / auto pay or visit easypay.mybluepeak.com

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Welcome to Bluepeak Easy Pay!

We've made several enhancements to your customer portal in order to provide you with even better service.

Access Easy Pay at:
easypay.mybluepeak.com

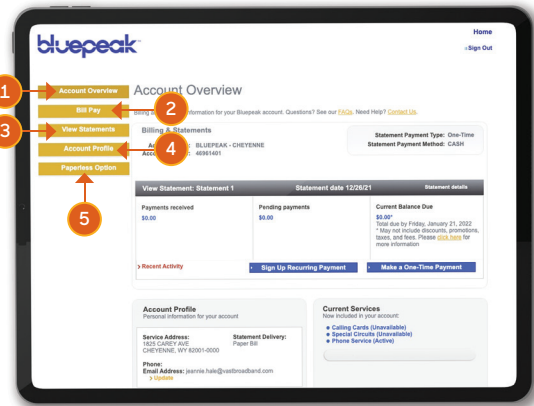
LOGIN SCREEN

- 1 Register**
 The first time you access Easy Pay, you will need to register with the Account Number and Zip Code of your service address. This information can be found on the first page of your bill. Click Register to start. Next, follow the on-screen instructions to set up your account. **Important: If you do not have access to your bill, you can call Bluepeak at 1-888-975-4BLU (4258) for assistance.**
- 2 Forgot your Username or Password?**
 If you have already registered, but have forgotten your Username or Password, click on the appropriate link and follow the on-screen instructions.



ACCOUNT OVERVIEW

- 1 Account Overview**
 This page will give you a general overview of your account, including your Account Number, Service Address, Current Services, and more.
- 2 Bill Pay**
 Here you can make a one-time payment, set up recurring payments, and view statement details including your current and previous balances, as well as payments received.
- 3 View Statements**
 You can view and download previous statement PDF files.
- 4 Account Profile**
 Here you can update your Easy Pay account information including email address, billing address, password, and security question. You can also sign up for autopay.
- 5 Paperless Option**
 Turning off paper statements is not only good for the environment, but it provides an extra level of security to your account. Plus, if you ever need a paper copy of your statement, you can always download one from Easy Pay.



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