

Updated October 9, 2024

Bluepeak Fiber Installation Process

1. Before we begin, you'll see flags and spray paint in your yard and along roads and sidewalks to mark underground utilities (such as water and gas lines). Once we notify 811 that we're breaking ground, we make these marks to make sure our crews can work safely and avoid any interruptions to your utilities.
2. Construction teams work in public easements on or near your property to set fiber-optic access points known as pedestals. Where possible, we combine pedestals with other utilities or install ground-level units when other utilities are not present. This minimizes any impact to your property.
3. Our team starts by exposing the existing underground utilities by digging around the locate markings. Because we cross the other utilities when we place conduits, we need to know exactly where they are located.
4. Next, we install conduits and pull fiber through them.
5. Once construction is complete, we'll rake, seed, and straw your lawn in the areas where digging occurred. You will have to water the impacted area every day for a week and within a short period your lawn will be back to normal.