CODE	DESCRIPTION

*72

OR *73

CALL FORWARD: ALL (ON/OFF)

Choose where to forward all calls to your line.

1. Dial the star code.
2. Enter your voicemail PIN followed by #.
3. Choose an option:
   - **ENABLE:** Press 1 to enter a forwarding number followed by #.
   - **DISABLE:** Press 2 to disable forwarding.

*90

OR *91

CALL FORWARD: BUSY (ON/OFF)

Choose where to forward calls when you're on another call.

1. Dial the star code.
2. Enter your voicemail PIN followed by #.
3. Choose an option:
   - Press 1 to enter a forwarding number followed by #.
   - Press 2 to send calls to voicemail.

*92

OR *93

CALL FORWARD: NO ANSWER (ON/OFF)

Choose how calls will be handled when your line isn't answered.

1. Dial the star code.
2. Enter your voicemail PIN.
3. Choose an option:
   - Press 1 to enter a forwarding number followed by #.
   - Press 2 to send calls to voicemail.

CODE	DESCRIPTION
*94 OR *95	**CALL FORWARD: OUT OF SERVICE (ON/OFF)**

Choose how calls will be handled when your line is out of service or not registered.

1. Dial the star code.

2. Enter your voicemail PIN followed by #.

3. Choose an option:

   – Press 1 to enter a forwarding number followed by #.

   – Press 2 to send calls to voicemail.

Remote Access Forwarding

When you're away from your phone but still want to receive calls, you don't need to get back to your phone to set things up. Unconditional call forwarding, or forwarding of all calls, is available remotely using the voicemail system, so it will continue to function even if there is a power outage, internet outage, or device failure.

1. From a phone not connected to your account, dial your 10-digit phone number.

2. When you hear your voicemail greeting, press #.

3. Enter your voicemail PIN followed by #.

4. Press 8 for Personal Options.

5. Press 5 to access the Call Forwarding menu.

   – Press 1 to forward all calls. Enter forwarding destination number followed by #.

   – Press 2 to send all calls to your line.