Custom Callers

Use this feature to control who can call your phone and what happens when they do. These settings can be managed in the Voice Portal or by star code.

*76 FORWARD CUSTOM CALLERS Calls from the number specified will be forwarded. 1. Dial the star code. 2. Enter your voicemail PIN followed by #. 3. Enter the 10-digit phone number, starting with 1, followed by #. 4. You will hear, "Calls from [phone number] will be forwarded." For forwarding to work, a Forward To number must be set up in the Voice Portal. If a number is not set, forwarded calls will fail over to the All Other Callers setting.